## 2016

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# GETTING COMFORTABLE WITH CLUB CENTRAL

User guide for conducting essential club business on the Toastmasters International website.

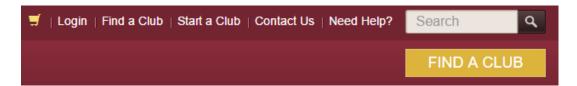
## **Table of Contents**

Log In	2
Change Username & Password	3
Access Club Central	4
Conduct Club Business	5
Assign/Delegate Election Proxy	6
Submit membership application(s) – new/dual/reinstate	
Add a new member	7
Add a dual/reinstated member	9
Pay dues	12
Update my club meeting information	14
Search club receipts	15
View/Update/Print my club officer information	
Update current officer information	16
Add future club officers	17
Update my club mailing address	19
Submit education awards for club members	19
View/Update/Print my club membership roster	22
View DCP reports	23

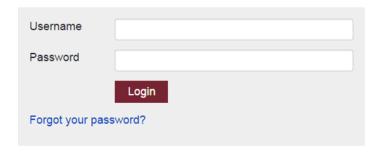
## Log In

Go to www.toastmasters.org to login.

Click the Login button on the top menu bar of your screen.

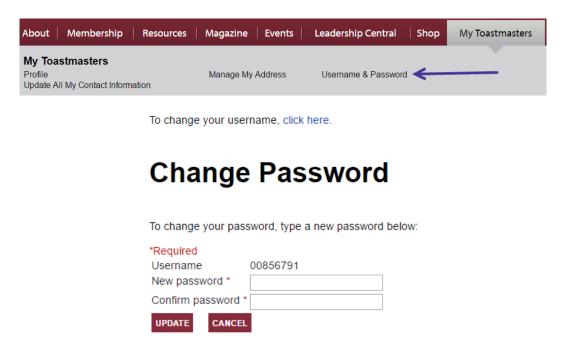


Enter your user name and password, and then click the LOGIN button. If this is your first time to use the TI website or you have forgotten your password, click on "Forgot your password?" and TI will send you a temporary password. Type your password, and then click the Login button.



## Change Username & Password

Click My Toastmasters, and then click Username & Password.



Type your new username and/or password, confirm, and then click UPDATE.

Notice that from My Toastmasters, you can also view/update your Profile, upload a photo, update contact information, and access the personal reports Toastmasters has built into this system for you!



### Access Club Central

Current club officers may access Club Central by clicking Leadership Central to display topics, and then Club Central to conduct club business.



Note: Current district, division, and area directors may also access District Central to conduct district business.

### **Conduct Club Business**

Now that you're logged in to Club Central, you'll see a list of the clubs to which you have access. Click on your club name to display the list of actions you can choose:

You're currently managing: 00007704 - Lifebuilders Club

Exit

### Assign/Delegate International Election Club Proxy

Submit membership application(s) - new/dual/reinstate

Pay dues

Update my club meeting information

Search Club Receipts

View/Update/Print my club officer information

Update my club mailing address

Submit education award(s) for club members

View/Update/Print my club membership roster

Update my Addendum of Standard Club Options

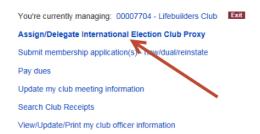
View my club's awards

View DCP reports

Wire Transfer Instructions (PDF)

# Assign/Delegate International Election Club Proxy

This menu item allows the Club President and Secretary to assign/delegate their club proxy vote for the International Election and Annual Business Meeting.



### Click to confirm who will carry your proxy.

Use this section to perform one the following actions for the Annual Business Meeting:

Send a Club Delegate	Designate District Director	Designate Active Toastmaster	

### View candidate and proposal lists, and provide any instructions about casting your vote.

The following candidates have been nominated by the International Leadership Committee for election to the positions listed, at the Annual Business Meeting.



### Click to sign and submit your proxy.

IMPORTANT NOTICE: Typ	ing your name in the box below will constitute your electronic signature.
	Jul. 24, 2016
By clicking on this box, I an	affixing my electronic signature, which is legally equivalent to my handwritten signature.
Submit	

# Submit membership application(s) – new/dual/reinstate

### Add a **NEW** member

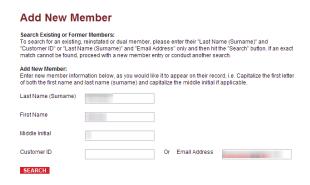
Click Submit membership application(s) – new/dual/reinstate from Conduct Club Business screen.



IMPORTANT: Once you have the signed membership application **IN YOUR HAND** and are ready to enter your **NEW** member, click the PROCEED button; otherwise, click CANCEL or EXIT.



Type the NEW member's Last Name, First Name and Email Address, and then click SEARCH.



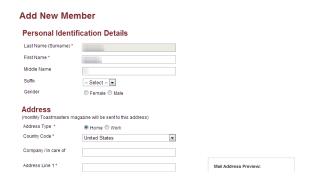
Since new members are not yet in the system, click here.



Enter new member information. *Please note that their name will appear in the TI records however you type it on this screen!* 



To create new members, complete their information and follow the prompts. *Please note that their name will appear in the TI records however you type it on this screen!* 



Select membership dates and choose new member kit language.



Add sponsor information from your signed application and follow the prompts.



Select CALCULATE, then review your order and correct any errors before clicking CREATE ORDER.

You are now ready to enter additional new members, or proceed to PAY DUES.



### Add a DUAL/REINSTATED member

Click Submit membership application(s) – new/dual/reinstate from Conduct Club Business screen.



When you have the signed membership application in hand and are ready to enter your **DUAL/REINSTATED** member, click the PROCEED button; otherwise, click CANCEL or EXIT.



To search for an existing, reinstated or dual member, type the member's Last Name and Customer ID or Email Address, and then click SEARCH.

# Search Existing or Former Members: To search for an existing, reinstated or dual member, please enter their "Last Name (Surname)" and "Customer ID" or "Last Name (Surname)" and "Email Address" only and then hit the "Search" button, if an exact match cannot be found, proceed with a new member entry or conduct another search. Add New Member: Enter new member information below, as you would like it to appear on their record, i.e. Capitalize the first letter of both the first name and last name (surname) and capitalize the middle initial if applicable. Last Name (Surname) First Name Middle Initial Customer ID Or Email Address

Existing and lapsed members should be in the system, but they may have been originally entered under a different name or email address. Click on NO, PERFORM ANOTHER SEARCH to keep trying!

We're unable to locate that customer in our database, would you like to continue creating a new member? A new member processing fee will be required. You may also contact World Headquarters for assistance.

YES, CREATE NEW MEMBER

NO, PERFORM ANOTHER SEARCH

If you cannot locate a reinstating or dual member in the system, STOP!

Click on this link to contact World Headquarters for the member's existing Customer ID before proceeding!

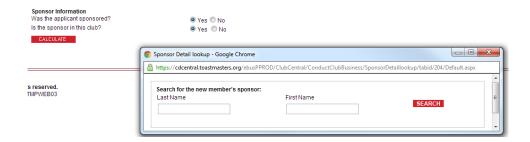
When the existing member's information appears, click ADD MEMBERSHIP.



Complete this section just as you would for a new member, but notice an existing member can choose whether or not to purchase a new member kit.



Add sponsor information from your signed application and follow the prompts.



Select CALCULATE, then review your order and correct any errors before clicking CREATE ORDER.



You are now ready to enter another dual/reinstating member, or proceed to PAY DUES.

### Pay dues

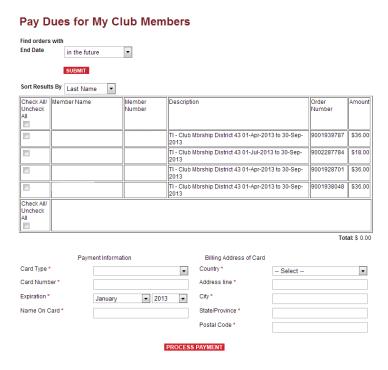
Click Pay dues from the Conduct Club Business screen.



Select the date range for which you want to search, then click SUBMIT. New members will be "in the future," but reinstating members should be found under "equal any date."



Select the member(s) for whom you want to pay, enter the credit card information in the space provided, and then click PROCESS PAYMENT.



The Pay Order Thank you page shows your payment was accepted.



Toastmasters International will send you an email confirming the submitted payment(s).

### **Semiannual Dues Renewals**

Membership renewals are due by October 1<sup>st</sup> and April 1<sup>st</sup>.

Select the option of "in the future" to pull up all orders with a future membership end date. Select the members you wish to pay for and follow the prompts to submit payment.

### Important notes from Toastmasters International regarding membership payment processing:

- 1. There must be a minimum of **EIGHT** members paying dues, and (at least) three of the eight must be renewing membership.
- 2. Renewals can be submitted online, by mail or by fax.
- 3. We do not advise submitting renewals by email as it is not secure.
- 4. If paying by check, you can print the list with the renewing members indicated and mail it, along with payment, to Toastmasters International. Checks must be made payable to Toastmasters International.

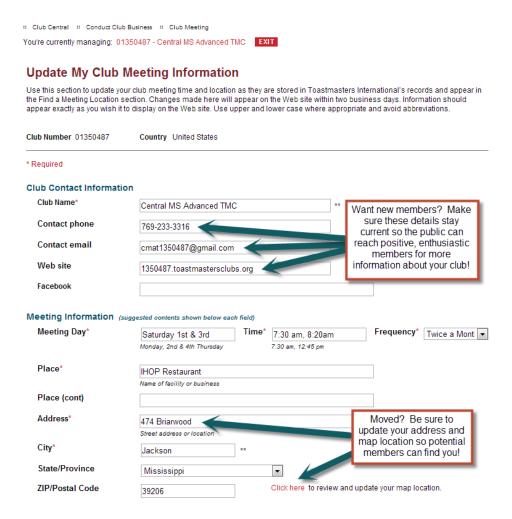
With more than 15,400 clubs in 135 countries paying dues online, it is highly recommended that you pay early and avoid any system slowness due to heavy activity!

## Update my club meeting information

Click Update my club meeting information from Conduct Club Business screen.

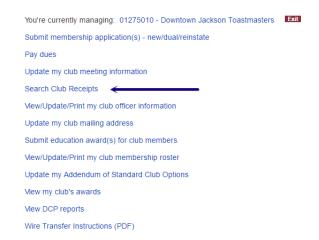


What you enter in this section links to the "FIND A CLUB" button on the Toastmasters International home page, and will help attract NEW members to your club!



## Search Club Receipts

Click Search Club Receipt from Conduct Club Business screen.



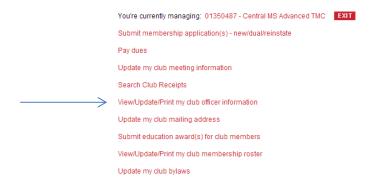
Enter date range and click Search.



Print or upload the desired receipt(s).

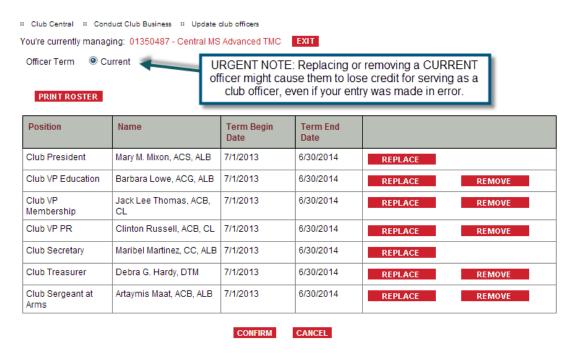
## View/Update/Print my club officer information

Click View/Update/Print my club officer information from Conduct Club Business screen.



### IMPORTANT: Do not make <u>any</u> changes on this screen unless you are replacing or removing a current club officer. THERE IS NO UNDO FEATURE!

This brings up your list of CURRENT club officers.

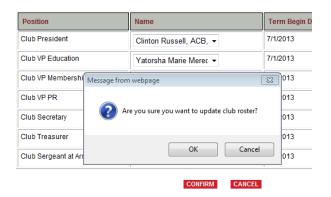


Click REPLACE or REMOVE to replace current standing officer(s), and then use the dropdown box(es) to select the new officer(s).

[Editor's Note: I used the future officer selection screen for illustration purposes, but the same procedure applies.] Use the dropdown boxes to select incoming officer(s), and enter their term begin date.



Verify your entry is correct, and then click CONFIRM.



Verify your entry one last time, and then click OK.

Update your club mailing address (if desired) before submitting your officer list, then click SAVE or RETURN TO CONDUCT CLUB BUSINESS. Toastmasters International will send you an email confirming the changes made.

### **Enter FUTURE officers**

Click View/Update/Print my club officer information to bring up your CURRENT club officer list, then click **FUTURE** to enter <u>incoming</u> club officers. Future option is only visible during officer renewal period.

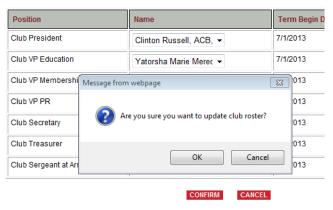
Semiannually elected officers serve July 1 – December 31 and January 1 – June 30 terms. Annually elected officers serve July 1 – June 30 terms. Deadline for submitting incoming annual officer list is June  $30^{th}$  to earn DCP credit.



Use the dropdown boxes to select incoming officer(s).



Verify your entries, then click CONFIRM.

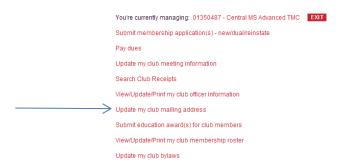


Verify your entries one last time, and then click OK.

Update your club mailing address if desired before submitting your officer list, then click SAVE or RETURN TO CONDUCT CLUB BUSINESS. Toastmasters International will send you an email confirming the changes made.

## Update my club mailing address

Click Update my club mailing address from Conduct Club Business screen.



Enter the updated information and click SAVE or RETURN TO CONDUCT CLUB BUSINESS. Toastmasters International will send you an email confirming the changes made.

### Submit education awards for club members

Click Submit education award(s) for club members from Conduct Club Business screen.



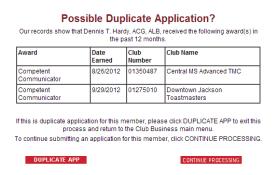
Select the club member who earned the award.



Select "Apply" to enter the award earned.



If member has earned the same award within the past twelve months, the system will ask whether this is a duplicate application. Verify with the member before proceeding.



Enter/update member address if needed. Make sure to click "Yes" if member wants a recognition letter sent to their manager, supervisor or employer.

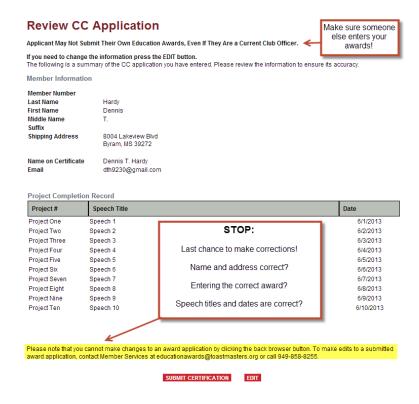


If member wants a recognition letter sent, enter the employer information carefully and review before clicking CONFIRM, as the letter will be addressed exactly as you specify!

Enter speech titles (if applicable) and project completion dates from member records, then click REVIEW THE APPLICATION.

	Speech Title (En	ter the names of the speeches presented)	Date	
Project One	Speech 1		1/1/2013	
Project Two	Speech 2		1/2/2013	
Project Three	Speech 3		1/3/2013	[
Project Four	Speech 4		1/4/2013	
Project Five	Speech 5		1/5/2013	[
Project Six	Speech 6		1/6/2013	
Project Seven	Speech 7	Important note: Members earning their FIRST CC award will receive two FREE	1/7/2013	
Project Eight	Speech 8	advanced manuals (of their choice) if you click here before reviewing the application!!	1/8/2013	[
Project Nine	Speech 9		1/9/2013	
Project Ten	Speech 10		1/10/2013	[

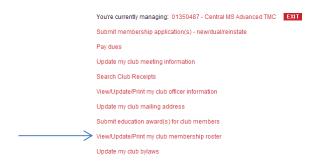
Review your entries and edit as needed. Please notice that members earning their first Competent Communicator award qualify to receive two FREE advanced manuals



Click EDIT to make any necessary changes. When everything is correct, click SUBMIT CERTIFICATION. Toastmasters International will send you and the member an email confirming the award was submitted.

## View/Update/Print my club membership roster

Click View/Update/Print my club membership roster from Conduct Club Business screen.



Edit member address and/or contact information from this screen as needed.



Notice the summary at the end of your report.

#### Members in Club:21

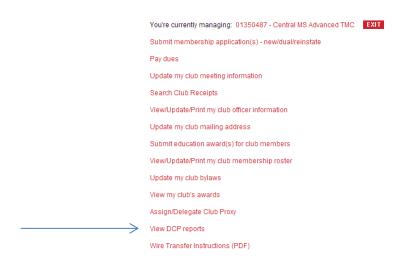
Note: If members have transferred in/out of your club in this dues period, the total shown above may not match the Membership to Date count on the DCP.

Status(\*) Active: as of the Report Date, the member's dues are paid for the dates shown. Graced: as of the Report Date, the member is in the two-month grace period following the Membership Period.

Membership lists may be exported or printed as needed, but be sure to protect your members' privacy!

### View DCP reports

Click View DCP reports from Conduct Club Business screen to access the Dashboard, or simply type dashboards.toastmasters.org in your browser search window.



The world is at your fingertips. EXPLORE!!

Need help navigating the Dashboard? Type <a href="http://dashboards.toastmasters.org/docs/Dashboard%20Guide.pdf">http://dashboards.toastmasters.org/docs/Dashboard%20Guide.pdf</a> into your web browser to access the Dashboard guide.

